



Foster Volunteer Application

To be considered as a foster volunteer for Mont Belvieu Animal Shelter, please fill out application completely and accurately. Incomplete applications will NOT be processed.

Foster Volunteer Applicant Information

Name:	Date:
Address:	City/State/Zip:
Phone:	Secondary Phone:
E-mail:	
Date of Birth (month/day/year):	

Household Information

People in household:

- Adult males
- Adult females
- Children under age 6
- Children age 7-12
- Children over age 12
- Senior males
- Senior females

Pets in household:

- Small adult dogs (under 25 lbs)
 - Male
 - Female
- Medium adult dogs (26-50 lbs)
 - Male
 - Female
- Large adult dogs (51+ lbs)
 - Male
 - Female
- Puppies under 6 months
- Adult cats
 - Male
 - Female

- Kittens under 6 months
- Ferrets
- Small pets (rabbits, guinea pigs, etc.)
- Livestock (horses, cattle, pigs, goats, etc.)
- Other, please list: _____

Do you rent or own your residence?

- Own
- Rent*

*If renting, landlord or property management permission is required to foster. Please attach signed letter from landlord/property management to this application, along with contact information for landlord/property management.

Household type:

- House
- Apartment
- Mobile Home
- Townhouse
- RV
- Other: _____

Foster Availability

What types of animals are you able to foster?

Cats:

- Adult cats
- Kittens
- Mother cats with litters

Dogs:

- Small adult dogs (under 25 lbs)
- Medium adult dogs (26-50 lbs)
- Large adult dogs (51+ lbs)
- Puppies
- Mother dogs with litters

Other animals:

- Small pets (rabbits, Guinea pigs, hamsters, etc.)
- Birds
- Reptiles

Reasons for foster:

- Medical (typically 2-4 weeks, may need medications, may be contagious)
- Immature/nursing babies (typically 2 weeks-2 months, may need round-the-clock care depending on age)
- Socialization (typically 2-8 weeks)
- Break from shelter (typically 2+ weeks)

- Emergency foster (can be any length of time from several days to multiple weeks or months, only needed when shelter is at capacity to avoid euthanasia)

If fostering an adoptable animal for a break from the shelter or emergency fostering, are you available on short notice during shelter hours if a visitor wants to view the animal for adoption? (This is not required, but priority may be given to a foster volunteer that is available during the hours of 8-3 Monday through Friday and 10-2 on Saturday.)

- Yes
- No
- N/A

Background Information

No Yes **Have you ever been convicted of (or are currently out on bail for or out on your own recognizance pending trial for) any of the following crimes?**

- Any felony
- An offense against a person per TX Penal Code Title 5 or an out-of-state equivalent
- An offense against family per TX Penal Code Title 6 or an out-of-state-equivalent
- Cruelty to animals per TX Penal Code Sections 42.09, 42.091, 42.092, 42.10, or 42.105 or an out-of-state equivalent
- Robbery per TX Penal Code Chapter 29 or an out-of-state equivalent
- Burglary per TX Penal Code Chapter 30 or an out-of-state equivalent
- Theft per TX Penal Code Chapter 31 or an out-of-state equivalent
- Any drug offense per TX Health and Safety Code Title 6 or an out-of-state equivalent

If yes, list the date, charge and disposition of the conviction. A criminal record does not constitute an automatic bar to foster volunteer placement, and will be considered in terms of the volunteer work to be performed.

However, failure to provide a complete criminal history will result in an automatic application denial.

Date, charge, and disposition of conviction:

Application Release Statement

I certify that all statements I have made on this application are true and correct. I hereby authorize the City of Mont Belvieu to investigate the accuracy of this information. I am aware that fingerprinting and/or a background check may be required before placement.

Signature of Volunteer Applicant:	Date:
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City of Mont Belvieu Foster Volunteer Agreement and Waiver and Release of Liability

If accepted as a foster volunteer for Mont Belvieu Animal Services, a department of the City of Mont Belvieu, Texas, (collectively “the City”), my signature below indicates that I have read, understand, and agree to the following terms and conditions:

I, _____, (“Volunteer”), understand this is a Foster Volunteer Agreement and Waiver and Release of Liability.

VOLUNTEER SERVICES: I understand that the scope of my relationship with the City of Mont Belvieu (“the City”) is limited to a foster volunteer position ONLY and that no compensation is expected in return for services provided; that the City will not provide any benefits of any kind whatsoever; and that I am responsible for my own insurance coverage in the event of personal injury or illness as a result of Foster Volunteer’s services to the City.

ASSUMPTION OF RISK: I understand that the services I provide to the City may include activities that may be hazardous to me, including but not limited to working in close contact with shelter animals, some of which may be injured or ill. I acknowledge and agree that I am aware of and assume the many risks associated with being around animals, including but not limited to the risks of being bitten, scratched, jumped upon, knocked over, chased, tripped, infected with diseases, or otherwise injured or frightened. I am aware that accidents resulting in personal injury and property damage sometimes occur during participation in the activities described above and particularly can occur while I am participating in any activity working with animals. Furthermore, I understand that as a foster volunteer I will bring animals into my home that may have unknown medical and/or behavioral histories, and that doing so may pose a risk for illness or injury for any people and pets residing in or visiting the home, as well as property damage to the home. As a volunteer, I hereby expressly assume the risk of injury or harm from these activities and release the City from all liability for injury, illness, death, or property damage resulting from the services I provide as a foster volunteer or occurring while I am providing volunteer services.

WAIVER AND RELEASE: I, the VOLUNTEER, agree to RELEASE, INDEMNIFY AND FOREVER DISCHARGE AND HOLD HARMLESS the City, elected officials, agents, employees, representatives and other volunteers from and against any and all liabilities, suits, actions, claims, proceedings, damages, judgments, awards, penalties, costs and/or expenses, and demands of whatever kind and nature, either in law or in equity, including but not limited to reasonable attorney’s fees, of whatsoever nature, past, present, or future (collectively, “Liabilities”), which in any way arise out of, related to, or may hereafter arise from the services I provide to the City. The obligations of VOLUNTEER under this Release shall apply to Liabilities even if it is alleged or proved that the incident in question was caused in whole or in part by the negligence of the City, elected officials, agents, employees, representatives and/or other volunteers. I understand and acknowledge that this Release discharges the City from any liability or claim that I may have against the City with respect to bodily injury, personal injury, illness, death, or property damage that may result from the services I provide to the City or occurring while I am providing volunteer services. IT IS INTENDED AND AGREED THAT THIS INDEMNITY PROVISION SATISFIES THE “EXPRESS NEGLIGENCE RULE”. The Volunteer further understands that the City, its elected officials, agents, employees, representatives are not waiving any sovereign or governmental immunity, which it or they have under Texas law.

PHOTOGRAPHIC RELEASE: I hereby irrevocably grant to the City and its officers, agents, employees, and representatives all right, title and interests in any and all photographs, images, video or audio recordings of me or my likeness or voice (collectively referred to as “my likeness”) made by the City in connection with my providing volunteer services to the City. I understand and agree to the City’s use of my likeness in any and all forms of the City’s materials and publications (“materials” or “publications”) without payment or any other consideration. I understand and agree that these materials and publications will include but in no way be limited to website entries, social media postings, fliers, print materials, promotional videos, etc. I understand and agree the material and publications will become property of the City and will not be returned. I hereby irrevocably authorize the City to edit, alter, copy, exhibit, publish and distribute any images, videos or audio recordings or my likeness in any form of media for purposes of publicizing the City’s programs and any other lawful purpose. Additionally, I waive the right to inspect or approve the finished product or any materials or publications in which my likeness appears. I also waive any right to royalties or other compensation arising or related to the use of my likeness. I hereby hold harmless, release, acquit, and forever discharge the City from all claims, demands, and causes of action which I, my heirs, representatives, executors, administrators, or any other persons acting on my behalf may have by reason of this release and authorization.

MEDICAL TREATMENT: I hereby release and forever discharge the City from any claim whatsoever which arises or may hereafter arise on account of any first-aid treatment or other medical services rendered in connection with an emergency during my tenure as a volunteer with the City.

INSURANCE: Further I understand that the City does not assume any responsibility for or obligation to provide me with financial or other assistance, including but not limited to medical, health or disability benefits or insurance of any nature in the event of my injury, illness, death or damage to my property. I expressly waive any such claim for compensation or liability on the part of the City beyond what may be offered freely by the City in the event of such injury or medical expenses incurred by me.

CONFIDENTIALITY: As part of providing foster volunteer services, foster volunteers may be exposed to certain sensitive or non-public information. This information may include information relating to City employees, volunteers, members of the public, patrons of the Animal Shelter, donors, investigations and internal records. This information may be considered confidential under applicable Texas law including Texas Local Government Code Chapter 552 (the Texas Public Information Act), the disclosure of which carries criminal implications. Foster Volunteers are not allowed to disclose or make any private use of such confidential information and agree to keep all such information confidential unless required to disclose by State or Federal Law.

TEXAS LAW: Volunteer expressly agrees that this Release and Waiver of Liability is intended to be as broad and inclusive as permitted by the laws of the State of Texas and that it shall be governed and interpreted in accordance with the laws of the State of Texas. Furthermore, Volunteer expressly agrees that if any one or more of the provisions contained in this Release and Waiver of Liability are held to be invalid, the invalidity of such clause or provision shall not otherwise affect the remaining provisions of this Waiver and Release of Liability, which shall otherwise continue to be enforceable.

ADDITIONAL REQUIREMENTS: I agree to treat all people and animals I encounter during my time as a foster volunteer with respect and to cooperate fully with any and all employees, officers, and agents of the City of Mont Belvieu, other volunteers, and with members of the general public that may be present during my participation as a foster volunteer.

I understand that volunteering in an animal shelter environment may expose me to matters that may be emotionally distressing or difficult, including but not limited to abandoned, neglected, mistreated, injured, ill, or aggressive animals.

I understand that Mont Belvieu Animal Shelter performs humane euthanasia procedures when deemed necessary by the City of Mont Belvieu Chief of Police or their designee. I understand that I am not to interfere with, be present for, or otherwise be involved with any euthanasia procedures performed by shelter staff.

I will abide by all MBAS policies and procedures and follow the directions and/or instructions of any and all MBAS employees, officers, agents, or representatives.

I understand that I may be terminated from my role as a foster volunteer from the City of Mont Belvieu if I fail to abide by the terms of this agreement or for any other reasons, at the sole discretion of MBAS representatives. Terminations are final and the volunteer will not be allowed to volunteer again for the City of Mont Belvieu.

BY SIGNING BELOW, I, THE FOSTER VOLUNTEER, EXPRESS MY UNDERSTANDING AND INTENT TO ENTER INTO THIS VOLUNTEER AGREEMENT AND WAIVER AND RELEASE OF LIABILITY WILLINGLY AND VOLUNTARILY.

Signature of Foster Volunteer Applicant

Date

Printed Name

Background Check Release

By signing below, I hereby consent to a background check performed by the City of Mont Belvieu and the investigation of all facts and circumstances given in the volunteer application to determine my eligibility for the position in which I am applying. I understand that the City of Mont Belvieu will utilize an outside firm or firms to assist it in checking such information, and I specifically authorize such an investigation by information services and outside entities of the company's choice. I understand that the findings resulting from a background check or investigation may disqualify me from acceptance as a foster volunteer for MBAS. I also understand that I may withhold my permission and that in such a case, no investigation will be done, and my application for volunteering will not be processed further.

Signature of Volunteer Applicant

Date

Printed Full Name (First, Middle, Last)

Previous Names (maiden name, etc.)

Texas Driver's License Number

Street Address

City/State/Zip

Previous Addresses (in last 3 years)

Date of Birth

Social Security Number

Please Check: Male Female

Enclosure: Fair Credit Reporting Act (FCRA) form

City of Mont Belvieu Animal Shelter

Foster Volunteer Policies

- Selection of Foster Volunteers

Selection and acceptance of foster volunteers is at the sole discretion of the City of Mont Belvieu Chief of Police or their designee.

- Age Requirements

Foster volunteers must be 18 years of age or older.

- Foster Volunteer Application, Agreement/Release, and Background Check

All individuals wishing to become a foster volunteer are required to complete and submit a Foster Volunteer Application and Foster Volunteer Agreement/Release, as well as submit to a background check performed by the City of Mont Belvieu. Submission of application, agreement/release, and/or background check does not guarantee placement into the foster volunteer program.

- Household Requirements

Household must have location where animal can be confined if necessary. Confinement location must be:

- Indoors
- Climate controlled
- Sized appropriately for the animal
- Kept free of feces and urine
- Provided with regular day/night lighting cycles

- Household Pet Requirements

- All dogs, cats, and/or ferrets currently in household must be current on all age and species appropriate vaccinations. Proof of vaccination will be required prior to taking home a foster animal, and must be kept current to continue fostering.
 - Dogs: Must be current on Rabies, DAPPV or equivalent, and Bordetella vaccinations
 - Cats: Must be current on Rabies, FVRCP or equivalent, and Feline Leukemia Virus (FeIV) vaccinations (must test negative for FeIV prior to vaccination)
 - Ferrets: Must be current on Rabies and Canine Distemper Virus (CDV) vaccinations
- All dogs and/or cats currently in household must be spayed or neutered. Proof of spay/neuter will be required prior to taking home a foster animal.

- All dogs, cats, and/or ferrets currently in household must be up-to-date on flea preventative. Proof of flea preventative will be required prior to taking home a foster animal, and must be kept current to continue fostering.
- All dogs, cats, and/or ferrets currently in household must not currently be displaying any symptoms of contagious illness, including but not limited to:
 - Eye or nasal discharge
 - Coughing or sneezing
 - Hair loss
 - Vomiting, diarrhea, or blood in stool

- Other Requirements

- Foster volunteers are required to provide foster animals with appropriate food for the duration of foster period as instructed by MBAS staff
- Foster volunteers are required to provide foster animals with clean water for the duration of the foster period as instructed by MBAS staff
- Foster volunteers are required to provide appropriate exercise at least once per day for foster animals for the duration of the foster period
- Foster volunteers may not leave an animal unattended outdoors UNDER ANY CIRCUMSTANCE for the duration of the foster period. This includes "doggie door" access to outdoor areas.
- Foster animals are not allowed to be at large (loose, unconfined) UNDER ANY CIRCUMSTANCE during the foster period. Foster animals must always be properly confined inside a secure building, inside a secure fence, on a leash, inside a crate/carrier, or inside a vehicle for the duration of the foster period.
- Foster volunteers may not use choke chains/collars, prong collars, electric ("shock") collars, or any other items on that MBAS deems inhumane on foster animals.
- Foster volunteers must adhere to all animal related ordinances, laws, rules, codes, policies, and/or regulations for any locations where the foster animal is present for the duration of the foster period. This includes but is not limited to city and county ordinances, state laws and codes, HOA rules, park rules, and business policies.

- Foster Volunteer Responsibilities

The primary foster volunteer responsibility is to provide animals with appropriate shelter, food, water and exercise in a safe, comfortable location for the duration of the fostering period. However, there are other responsibilities that foster volunteers may need to fulfill for their foster animals during the fostering period, including but not limited to:

- Mental stimulation
- Socialization
- Medications and/or treatments
- Special diets
- Basic training
- Transport to veterinary appointments

Foster volunteers are expected to provide any and all needed care to foster animals as instructed by employees of Mont Belvieu Animal Shelter.

- Foster Volunteer Orientation and Conduct

If accepted to volunteer, foster volunteers will be oriented to shelter operations, policies, and procedures. Volunteers are expected to carefully review all given fostering resources, including but not limited to the Fostering Handbook. If there are any questions regarding any of the fostering resources, the foster volunteer may contact MBAS staff at any time.

Foster volunteers are expected to follow the shelter standard operations, policies, and procedures at all times. Foster volunteers will not interfere with any operations, activities, or procedures performed by employees, representatives, or agents of Mont Belvieu Animal Shelter, including but not limited to medical procedures and euthanasia. Refusal to abide by shelter standard operations, policies, or procedures, or refusal to follow direction/instruction of any and all MBAS employees, officers, agents, or representatives will result in termination from the foster volunteer program.

Foster volunteers are expected to treat all people and animals encountered during time as a foster volunteer with respect and to cooperate fully with any and all employees, officers, and agents of the City of Mont Belvieu, other volunteers, and with members of the general public that may be present during participation as a volunteer.

- Restricted Shelter Areas

Most areas of the animal shelter are accessible by volunteers and foster volunteers. However, volunteers ARE NOT allowed in the Medical room, Dog Quarantine room, Cat Quarantine room, or Animal Services Officer office unless accompanied or approved by an MBAS staff member.

- Confidential Information

Foster volunteers may be exposed to shelter information that is not available to the general public. Volunteers are allowed to photograph, record, and/or disperse information regarding currently adoptable animals and animals in foster ONLY. Volunteers are not allowed to photograph, record, and/or disperse information regarding animals that are currently not adoptable or in foster (on stray hold, in quarantine, under medical or behavioral treatment, etc.), animal services cases, or any other information that is not available to the general public. If a volunteer is unsure if information is confidential, he/she should confirm with a staff member prior to disbursing the information.

- Bite/Scratch Incidents

If a foster volunteer is bitten or scratched by an animal in foster and the bite or scratch draws blood, the bite or scratch must be reported immediately to shelter staff.

- Loss of Foster Animal

If a foster animal is lost or escapes while under the care of the foster volunteer, the foster volunteer must immediately contact Mont Belvieu Animal Shelter to report the pet as lost. Depending on circumstances surrounding the lost pet, the foster volunteer may be terminated from the fostering program.

- Suspected Animal Cruelty

If a foster volunteer is suspected of animal cruelty to foster animal(s), the foster volunteer is required to immediately return the animal(s) to the shelter upon request. Mont Belvieu Animal Services will immediately begin an investigation to discern the existence of animal cruelty. Animal cruelty is an offense under Texas Penal Code Sec. 42.092 & 42.10, and is subject to a Class A misdemeanor, felony of the third degree, or state jail felony. Any foster volunteer that commits an offense under these sections will be charged appropriately and immediately terminated from the fostering program.

- Theft of Foster Animal

If a foster volunteer fails to maintain contact with MBAS employees, officers, agents, or representatives as required during the fostering period, or refuses to return the foster animal to the shelter at any point during the fostering period, the foster animal will be considered stolen. Theft of a foster animal is an offense under Texas Penal Code Title 7 Sec. 31.03, and is subject to a Class C or Class B misdemeanor. Any foster volunteer that commits an offense under this section will be charged appropriately and immediately terminated from the fostering program.

- Adopting a Foster Animal

If a foster volunteer wishes to adopt a foster animal in their care, they must follow the standard adoption procedure for MBAS. If a foster volunteer has found a potential adopter for their foster pet, the potential adopter is also required to follow the standard adoption procedure. Foster volunteers are not allowed to transfer possession of any foster animals to a potential adopter prior to a finalized adoption procedure. Refusing to follow the standard adoption procedure and/or refusal to return the pet to the shelter at the end of the fostering period will be considered theft (see above).

- Traveling with a Foster Animal

If a foster volunteer desires to travel away from home with their foster animal(s), this is allowed. However, the foster volunteer must obtain approval from MBAS staff at least 48 hours prior to departure, and will be required to report the destination and length of stay. Approval of travel requests is at the discretion of MBAS staff members.

- Inactive Foster Volunteers

To remain active, foster volunteers must provide foster care to an animal at least once in a period of one year. Foster volunteers that do not provide foster care to an animal at least once in a period of one year will be terminated from the volunteer program and will need to submit a new foster volunteer application.

- Termination

Termination from the foster volunteer program may occur for any of the reasons stated above or for any other reason at the sole discretion of MBAS representatives. Except in the instance of termination due to inactivity, terminations are final and the foster volunteer will not be allowed to volunteer again for the City of Mont Belvieu.

By signing below, I confirm that I have read, understand, and agree to abide by the volunteer policies described above.

Foster Volunteer Signature

Date

**Please return application by email to: mbas@montbelvieu.net
or return to the City of Mont Belvieu Animal Shelter
3831 Perry Ave. Mont Belvieu, TX 77523
Phone: (281) 576-2417**

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Para información en español, visite www.consumerfinance.gov/learnmore o escribe a la Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.

A Summary of Your Rights Under the Fair Credit Reporting Act

The federal Fair Credit Reporting Act (FCRA) promotes the accuracy, fairness, and privacy of information in the files of consumer reporting agencies. There are many types of consumer reporting agencies, including credit bureaus and specialty agencies (such as agencies that sell information about check writing histories, medical records, and rental history records). Here is a summary of your major rights under FCRA. **For more information, including information about additional rights, go to www.consumerfinance.gov/learnmore or write to: Consumer Financial Protection Bureau, 1700 G Street N.W., Washington, DC 20552.**

- **You must be told if information in your file has been used against you.** Anyone who uses a credit report or another type of consumer report to deny your application for credit, insurance, or employment – or to take another adverse action against you – must tell you, and must give you the name, address, and phone number of the agency that provided the information.
- **You have the right to know what is in your file.** You may request and obtain all the information about you in the files of a consumer reporting agency (your “file disclosure”). You will be required to provide proper identification, which may include your Social Security number. In many cases, the disclosure will be free. You are entitled to a free file disclosure if:
 - a person has taken adverse action against you because of information in your credit report;
 - you are the victim of identity theft and place a fraud alert in your file;
 - your file contains inaccurate information as a result of fraud;
 - you are on public assistance;
 - you are unemployed but expect to apply for employment within 60 days.

In addition, all consumers are entitled to one free disclosure every 12 months upon request from each nationwide credit bureau and from nationwide specialty consumer reporting agencies. See www.consumerfinance.gov/learnmore for additional information.

- **You have the right to ask for a credit score.** Credit scores are numerical summaries of your credit-worthiness based on information from credit bureaus. You may request a credit score from consumer reporting agencies that create scores or distribute scores used in residential real property loans, but you will have to pay for it. In some mortgage transactions, you will receive credit score information for free from the mortgage lender.
- **You have the right to dispute incomplete or inaccurate information.** If you identify information in your file that is incomplete or inaccurate, and report it to the consumer reporting agency, the agency must investigate unless your dispute is frivolous. See www.consumerfinance.gov/learnmore for an explanation of dispute procedures.
- **Consumer reporting agencies must correct or delete inaccurate, incomplete, or unverifiable information.** Inaccurate, incomplete, or unverifiable information must be

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removed or corrected, usually within 30 days. However, a consumer reporting agency may continue to report information it has verified as accurate.

- **Consumer reporting agencies may not report outdated negative information.** In most cases, a consumer reporting agency may not report negative information that is more than seven years old, or bankruptcies that are more than 10 years old.
- **Access to your file is limited.** A consumer reporting agency may provide information about you only to people with a valid need – usually to consider an application with a creditor, insurer, employer, landlord, or other business. The FCRA specifies those with a valid need for access.
- **You must give your consent for reports to be provided to employers.** A consumer reporting agency may not give out information about you to your employer, or a potential employer, without your written consent given to the employer. Written consent generally is not required in the trucking industry. For more information, go to www.consumerfinance.gov/learnmore.
- **You may limit “prescreened” offers of credit and insurance you get based on information in your credit report.** Unsolicited “prescreened” offers for credit and insurance must include a toll-free phone number you can call if you choose to remove your name and address from the lists these offers are based on. You may opt out with the nationwide credit bureaus at 1-888-5-OPTOUT (1-888-567-8688).
- The following FCRA right applies with respect to nationwide consumer reporting agencies:

CONSUMERS HAVE THE RIGHT TO OBTAIN A SECURITY FREEZE

You have a right to place a “security freeze” on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit.

As an alternative to a security freeze, you have the right to place an initial or extended fraud alert on your credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting 7 years.

A security freeze does not apply to a person or entity, or its affiliates, or collection agencies acting on behalf of the person or entity, with which you have an existing account that requests information in your credit report for the purposes of reviewing or collecting the account.

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Reviewing the account includes activities related to account maintenance, monitoring, credit line increases, and account upgrades and enhancements.

- **You may seek damages from violators.** If a consumer reporting agency, or, in some cases, a user of consumer reports or a furnisher of information to a consumer reporting agency violates the FCRA, you may be able to sue in state or federal court.
- **Identity theft victims and active duty military personnel have additional rights.** For more information, visit www.consumerfinance.gov/learnmore.

States may enforce the FCRA, and many states have their own consumer reporting laws. In some cases, you may have more rights under state law. For more information, contact your state or local consumer protection agency or your state Attorney General. For information about your federal rights, contact:

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TYPE OF BUSINESS:	CONTACT:
<p>1. a. Banks, savings associations, and credit unions with total assets of over \$10 billion and their affiliates</p> <p>b. Such affiliates that are not banks, savings associations, or credit unions also should list, in addition to the CFPB:</p>	<p>a. Consumer Financial Protection Bureau 1700 G Street, N.W. Washington, DC 20552</p> <p>b. Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, N.W. Washington, DC 20580 (877) 382-4357</p>
<p>2. To the extent not included in item 1 above:</p> <p>a. National banks, federal savings associations, and federal branches and federal agencies of foreign banks</p> <p>b. State member banks, branches and agencies of foreign banks (other than federal branches, federal agencies, and Insured State Branches of Foreign Banks), commercial lending companies owned or controlled by foreign banks, and organizations operating under section 25 or 25A of the Federal Reserve Act.</p> <p>c. Nonmember Insured Banks, Insured State Branches of Foreign Banks, and insured state savings associations</p> <p>d. Federal Credit Unions</p>	<p>a. Office of the Comptroller of the Currency Customer Assistance Group 1301 McKinney Street, Suite 3450 Houston, TX 77010-9050</p> <p>b. Federal Reserve Consumer Help Center P.O. Box 1200 Minneapolis, MN 55480</p> <p>c. FDIC Consumer Response Center 1100 Walnut Street, Box #11 Kansas City, MO 64106</p> <p>d. National Credit Union Administration Office of Consumer Financial Protection (OCFP) Division of Consumer Compliance Policy and Outreach 1775 Duke Street Alexandria, VA 22314</p>
<p>3. Air carriers</p>	<p>Asst. General Counsel for Aviation Enforcement & Proceedings Aviation Consumer Protection Division Department of Transportation 1200 New Jersey Avenue, S.E. Washington, DC 20590</p>
<p>4. Creditors Subject to the Surface Transportation Board</p>	<p>Office of Proceedings, Surface Transportation Board Department of Transportation 395 E Street, S.W. Washington, DC 20423</p>
<p>5. Creditors Subject to the Packers and Stockyards Act, 1921</p>	<p>Nearest Packers and Stockyards Administration area supervisor</p>
<p>6. Small Business Investment Companies</p>	<p>Associate Deputy Administrator for Capital Access United States Small Business Administration 409 Third Street, S.W., Suite 8200 Washington, DC 20416</p>
<p>7. Brokers and Dealers</p>	<p>Securities and Exchange Commission 100 F Street, N.E. Washington, DC 20549</p>
<p>8. Federal Land Banks, Federal Land Bank Associations, Federal Intermediate Credit Banks, and Production Credit Associations</p>	<p>Farm Credit Administration 1501 Farm Credit Drive McLean, VA 22102-5090</p>
<p>9. Retailers, Finance Companies, and All Other Creditors Not Listed Above</p>	<p>Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, N.W. Washington, DC 20580 (877) 382-4357</p>